

DINGLEY VILLAGE NEIGHBOURHOOD CENTRE INC



**We're All In
This Together**

**Even if we can't
hold hands right now**

ANNUAL REPORT 2019 – 2020

**Annual General Meeting
Tuesday 24th November 2020**

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Dingley Village 3172
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ABN: 71 463 442 675 Inc.: A0016802F

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Dingley Village Neighbourhood Centre acknowledges
the support of the Victorian Government and the City of Kingston



Acknowledgements

***Dingley Village Neighbourhood Centre Inc.,
appreciates the support of the following.***

City of Kingston: Partnership Grant

Department of Health and Human Services:
Neighbourhood House Co-Ordination Grant

Department of Education & Training:
Adult, Community & Further Education Board;
especially the South Eastern Region Training
Participation Regional Support Unit

City of Kingston Community Engagement team

Lions Club of Dingley Village

Our Peak Bodies who advocate and represent us
NHV & Jobs Australia

Community House Network: Southern Region

The residents who support our programs and services and other
community & user groups that utilise the Neighbourhood Centre.

PROUDLY
SUPPORTED BY



Dingley Village Neighbourhood Centre is a not-for-profit, community owned organisation that is governed by a voluntary Board of Governance. It offers a wide range of social, educational and recreational activities for its community in a welcoming supportive environment.

Offering accessible and affordable opportunities for learning, personal development and support, it is open to all members of the community. The range of activities and services provided reflects the individual needs of the local community.

Our Purpose

To establish, maintain, develop, promote, encourage and co-ordinate the provision of facilities, activities or services that provide residents of Dingley Village with the opportunity to participate in education programs, community engagement, community development and community strengthening.

We will achieve this through:

A balanced range of services and activities based upon social, educational, skills development, support, leisure, and other related community building activities.

The management and development of the Neighbourhood Centre, for the benefit of the community which it serves.

Our Values:

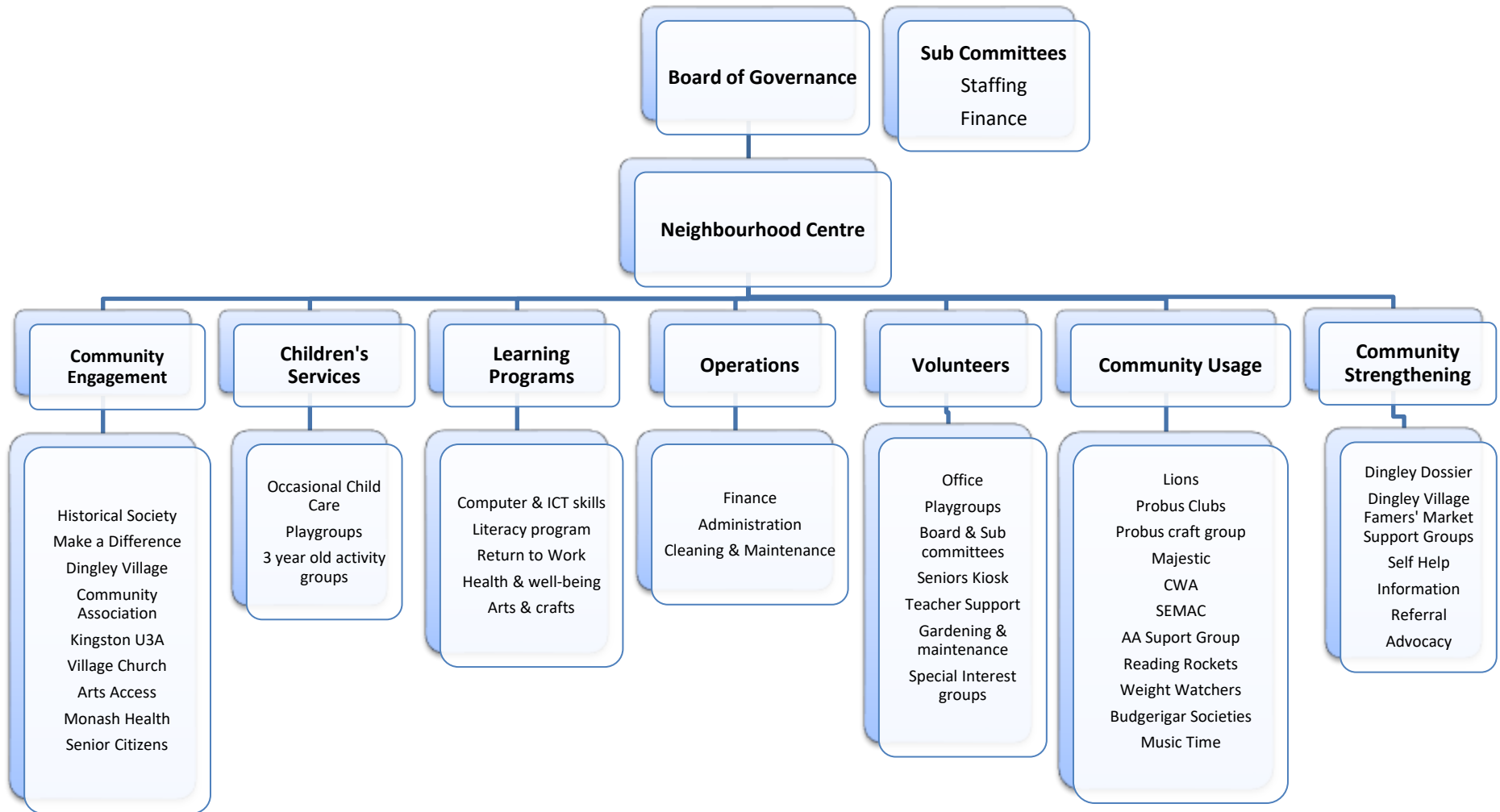
We will demonstrate our commitment to our purpose through being:
Professional, accessible, responsive, supportive,
respectful, empowering, legally responsible and
through sound financial management.

Board of Governance & Staff 2019 -2020

<i>President:</i>	Simone Hardham		
<i>Immediate Past President:</i>	Marion Harriden (retired)		
<i>Secretary</i>	Paul Phillips (retired) / Melanie Goffin		
<i>Treasurer</i>	Suzette Dawson		
 <i>Board</i>	Thelma Paull Lynne Burgess Brett Dawson, (resigned) Neil Blythman co-opted Louise Haskins co-opted		Dr Dean Morris Natelle Telley, Andrew Holmes (resigned) Carol Widmann co-opted
 <i>Office Staff</i>	<i>Centre Manager</i> <i>Administrative Assistant</i> <i>Finance Officer</i>		Pam Gates Trudy Pritchard Leeanne O'Connor
 <i>Child Care Staff</i>	<i>Childcare Educator/Manager 2019</i> <i>Childcare Educator</i>		Carly O'Neill Lorraine Sayers
	<i>Cert 3 Child Care Assistant</i>		Angie Savelio Marion Beales
 <i>Teachers</i>	Pam Geary Violet Torabi	Cheryl Ewin Sobhana Hanif	Robyn Hill Norma Gibson

The staff of Dingley Village Centre would like to take this opportunity to thank all the members of our board of governance and all our volunteers for their hours of work and support, for the programs and services of Dingley Village Neighbourhood Centre.

Operational chart



Presidents Report 2020

Wow what a year! In so many ways 2020 presented challenges for Australians, Victorians, the Dingley Village community and our centre. However, I look for the positives in difficult situations and there were many – if you choose to look for them.

With plans in the making for several years we saw the completion of the refurbished library and Harold Box hall. What a transformation! The doors opened February, for a sneak peek, after many months of construction. The big unveiling was to occur in March however Covid-19 restrictions suspended that exciting event. With its traditional elements, and the refreshing new design, the centre continues to shine as a central village landmark.

Restrictions implemented to metro Melbourne had the centre close to many groups and users were unable to enjoy the new building. However, our fantastic Farmers Market continued. The efforts of our market manager Amy, and her crew, has been nothing short of impressive during a time where stores, other markets and businesses closed. Our market continued and it grew. Thank you to Amy for her dedication and initiative over the past two years.

The efforts of Pam and staff saw Little Villages Child Care approved become a Commonwealth Childcare Subsidy Provider. This was a tremendous effort and one that supported the growth of this essential and growing community service. Thank you to Pam, Carly and staff for your commitment to our village families.

The Dingley Dossier has seen some minor transformation since we commenced responsibility of its publication. Get excited and keep watch – there are some other fantastic changes on the way.

The Dingley Village Neighbourhood Centre (DVNC) Board saw some changes to the board with the retirement of long-standing members Paul Phillips and Marion Harriden. The centre benefitted greatly from the expertise, sensibility and broad contribution of Paul and we all wish him well. Marion was well known in the community as the President of the centre for many years and saw many substantial initiatives and plans through to fruition at the centre. We thank Marion for her service to the community as DVNC member. In addition, we welcomed several new board members who bring a variety of skills, ideas attributes and knowledge. Certainly, a committed and diverse group who complement each other's abilities to govern such a wonderful community non-profit organisation.



Thankyou Suzette for challenging the status quo and refreshing how we do our finances your skills and support are appreciated by the Board centre staff.

That is some of 'the year that was'.

My first year as the Dingley Village Neighbourhood Centre President has been nothing short of interesting - and challenging. I found there was a need for me to dedicate more of my time and effort than would normally be required for a centre president however a sense of achievement is my reward.

My efforts would not have been successful if not for the ever-committed centre manager Pam Gates. I have worked in many government departments and have been impressed by managers and executives who demonstrate qualities I admire. The attribute of dedication is what I have observed from Pam – and for that I thank you. Trudy is eager to learn more of the manager role as Pam prepares (and I'm sure counts down the months) to retire (not for a little while yet – thank goodness)

The Dingley Village Neighbourhood Centre looks forward to many things in the next year. These include working with the new Caruana Ward Councillor to represent our community to ensure Phase Two of the centre development occurs.

With a slight distraction, for most of 2020, the Board was unable to progress a few of our strategic goals, however the planning of a community garden is one of our priorities that will recommence in 2021.

With a new hall and library, registered kitchen and kiosk we seek to showcase the centre and its full functionality. We are eager to welcome groups, activities and initiatives that generate a sense of belonging, reduce the feeling of seclusion and support positive mental health as this is an area that is of risk given the year we have had.



Although I can't thank everyone individually that help to make the centre such a success – please take a moment to accept my gratitude my genuine appreciation of your efforts no matter how big or small. Thank you to the staff, Board members, Kingston City Council, our service users and groups and community.

I reiterate – look for the positives in challenging times and reach out to family, friends, your neighbours and your community centre. Bring on 2021 and embrace the Dingley Village – community feel.

Simone Hardham
President, Dingley Village Neighbourhood Centre



Balance Sheet
DINGLEY VILLAGE NEIGHBOURHOOD CENTRE INC
As at 30 June 2020

30 Jun 2019		30 Jun 2020
Assets		
Bank		
\$112,783.89	Cash Holding Account	\$67,990.24
\$12,743.92	Cash Management Account	\$13,431.53
\$0.00	Employee Entitlements	\$44,461.18
\$0.00	Operational Reserve	\$153,174.95
\$125,527.81	Total Bank	\$279,057.90
Current Assets		
\$43,363.06	Entitlements	\$0.00
\$149,872.47	Reserve	\$0.00
\$4,642.71	Trade Debtors [11210]	\$1,407.45
-\$620.00	Trade Debtors [11210] Original	\$24,000.00
\$250.00	Un-deposited Funds	\$0.00
\$197,508.24	Total Current Assets	\$25,407.45
Non-current Assets		
-\$63,112.03	Acc Depn - F/F	-\$66,021.03
-\$46,062.78	Acc Depn - Plant & Equip	-\$51,424.18
\$450.00	D.V. Financial Serv. (Bendigo)	\$450.00
\$2,000.00	Farmers Market Cash	\$2,000.00
\$71,543.73	Furniture & Fittings @ Cost	\$81,612.63
\$200.00	Petty Cash [11140]	\$200.00
\$68,974.23	Plant & Equip @ Cost	\$71,701.23
\$33,993.15	Total Non-current Assets	\$38,518.65
\$357,029.20	Total Assets	\$342,984.00
Liabilities		
Current Liabilities		
\$0.00	ATO Integrated Account	-\$1,624.50
\$0.00	Current Liabilities	\$6,142.92
\$0.00	Current Liabilities LSL	\$999.60
-\$105.26	GST	\$0.00
-\$105.26	Total Current Liabilities	\$5,518.02
Non-Current Liabilities		
\$8,687.82	Childcare Provisions	\$7,987.82
\$450.00	Deposits & Bonds Collected	\$0.00
\$15,697.56	Grants in Advance	\$45,003.05
\$2,744.10	PAYG Payable	\$0.00
\$30,262.88	Prov. for LSL	\$28,618.85
\$17,206.19	Provision for Minor works	\$6,535.28
\$11,111.80	Provision Technical Upgrade	\$8,111.80
\$0.00	Superannuation Payable	\$913.87
\$86,160.35	Total Non-Current Liabilities	\$97,170.67
\$86,055.09	Total Liabilities	\$102,688.69
\$270,974.11	Net Assets	\$240,295.31
Equity		
-\$12,918.10	C/care employee entitlement pre2018	-\$12,918.10
\$2,770.37	Current Year Earnings	-\$30,678.80
\$281,121.84	Retained Earnings	\$283,892.21
\$270,974.11	Total Equity	\$240,295.31

Dingley Village Neighbourhood Centre Inc.

ABN: 71 463 442 675 Inc. A0016802F

Profit and Loss Statement

1st July 2019 to 30th June 2020

2018-2019		INCOME	2019- 2020
\$ 79,277.31	General	NHCP Grant (3)	\$ 83,073.42
\$ 62,277.52		Partnership COK (3)	\$ 64,168.50
\$ 5,558.03		Bank Interest	\$4,606.95
\$ 12,589.51		Other Income	\$ 14,189.09
		Cashflow Boost/Job Keeper	\$ 100,917.50
<hr/> \$ 159,702.37			<hr/> \$266,955.46
\$ 2,524.19	Services		\$ 860.10
	Child Care		
\$ 7,950.00		Occ Care Grant	\$ -
		Commonwealth Childcare Subsidy	\$ 15,183.95
\$ 80,871.84		Fees & other income	\$ 55,178.63
<hr/> \$ 88,821.84			<hr/> \$ 70,362.58
\$ 50,125.70	Community Usage		\$ 23,317.00
\$ 45.00	Dividend Received		\$ 30.00
\$ 64,003.64	Dingley Dossier		\$ 54,199.00
\$ 8,149.75	Farmers' Market		\$ 6,385.63
\$ 90,240.50	Education	ACFE Grants	\$ 36,867.64
\$ 10,064.03		Course Fees	\$ 4,016.00
\$ 3,063.75		Other Income	
<hr/> \$ 103,368.28			<hr/> \$ 40,883.64
<hr/> <hr/> \$ 476,740.77		Total Income	<hr/> <hr/> \$ 462,993.41

Dingley Village Neighbourhood Centre Inc.

ABN: 71 463 442 675 Inc. A0016802F

Profit and Loss Statement

1st July 2019 to 30th June 2020

2018-2019		EXPENSES	2019- 2020
\$ 292.15	General	Accounting Costs	\$ 668.21
\$ 5,439.23		Legal, Financial & Statutory	\$ 6,170.60
\$ 24,284.47		Operating Costs	\$ 36,899.51
\$ 6,167.77		Utilities & Services	\$ 6,629.56
<u>\$ 135,198.56</u>		Wages Costs: Admin.	<u>\$ 136,955.89</u>
\$ 171,382.18			\$ 187,323.77
\$ 10,245.52	Depreciation		\$ 8,270.40
\$ 25,804.42	Community Usage		\$ 19,723.12
\$ 9,648.64	Child Care	Operating Costs	\$ 3,672.73
<u>\$ 113,100.72</u>		Wages Costs	<u>\$ 142,923.00</u>
\$ 122,749.36		Total Child Care	\$ 146,595.73
\$ 53,248.24	Dingley Dossier		\$ 68,578.52
\$ 14,529.52	Farmers' Market		\$ 12,973.75
\$ 17,526.50	Education	Operating Costs	\$ 12,710.58
\$ 21,248.08		Wages	\$ 17,121.79
\$ 26,238.00		Contract Staff	\$ 16,397.97
<u>\$ 2,669.91</u>		Training Del. Support	<u>\$ 46,230.34</u>
\$ 67,682.49			\$ 46,230.34
<u>\$ 8,328.67</u>	Provision for LSL		<u>\$ 3,976.58</u>
\$ 473,970.40	Total Expenses		\$ 493,672.21
<u>\$ 2,770.37</u>		Net profit/ Loss	<u>-\$ 30,678.80</u>

DINGLEY VILLAGE NEIGHBOURHOOD CENTRE INC.

STATEMENT OF CASHFLOWS for the YEAR ENDED 30TH JUNE 2020

	2020	2019
	\$	\$
CASHFLOWS FROM OPERATING ACTIVITIES		
Grants received	212,975	245,873
Childcare fees	70,363	75,625
Dingley Dossier advertising and Market Jobkeeper	59,789	72,834
Other income	48,000	0
Cashflow Boost	40,119	51,396
Education receipts	18,594	0
	4,016	10,064
	-	-
Payments to suppliers and employees	485,402	501,976
	-31,546	-46,184
CASHFLOWS FROM INVESTING ACTIVITIES		
Plant & Equipment and Furniture & Fittings	-12,796	-5,445
Interest and dividend	4,637	5,603
Net Bonds paid	0	-800
Net cash used in investing activities	-8,159	-642
NET DECREASE IN CASH HELD	-39,705	-46,826
Cash at beginning of year	320,963	367,789
Cash on hand at end of year	281,258	320,963
Represented by:		
Cash at bank and on hand	83,622	127,728
Term deposits	197,636	193,235
	281,258	320,963

**INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
DINGLEY VILLAGE NEIGHBOURHOOD CENTRE INC**

I have audited the attached financial report, being a special purpose financial report of Dingley Village Neighbourhood Centre Inc which comprises the balance sheet at 30/6/2020 and income and expenditure statement and statement of cash flows.

Committee's Responsibility for the Financial Report

The association's committee is responsible for the financial report and has determined that the financial statements are appropriate to meet the needs of the members and the requirements of the Associations Incorporation Reform Act 2012.

Auditor's Responsibility

My responsibility is to express an opinion on the financial report based on my audit. I have conducted my audit in accordance with Australian Auditing Standards. These auditing standards require that I comply with relevant ethical requirements to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from misstatement.

I have conducted an independent audit of this financial report in order to express an opinion on it to the members of the association. No opinion is expressed as to whether the accounting policies used, are appropriate to the needs of the members.

My procedures included examination on a test basis of evidence supporting the amounts and other disclosures in the financial report, and the evaluation of significant accounting estimates. These procedures have been undertaken to form an opinion whether, in all material respects, the financial report is presented fairly so as to present a view which is consistent with my understanding of the Association's financial position, the results of its operations and its cash flows.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

Opinion

In my opinion, the financial report presents a true and fair view of the financial position of Dingley Village Neighbourhood Centre Inc under the requirements of the Associations Incorporations Reform Act 2012 as at 30th June 2020 and the results of its operations and its cash flows for the year then ended.



BRUCE T. HYDON

02/11/2020

Practice Certificate No: 11972

DINGLEY VILLAGE NEIGHBOURHOOD CENTRE INC.

31B Marcus Rd, Dingley Village 3172
ABN: 71 463 442 675 Inc.: A0016802F

GENERAL NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDING 30TH JUNE 2020

Note 1: Statement of Significant Accounting Policies

This financial report is a special purpose financial report prepared in order to satisfy the financial reporting requirements of the Associations Incorporations Reform Act 2012 (Vic). The committee has determined that the association is not a reporting entity.

The financial report has been prepared on an accruals basis and is based on historical costs and does not take into account changing money values or, except where specifically stated, current valuation of non-current assets.

The following significant accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in preparation of this financial report.

a. Cash and Cash Equivalents

Cash and cash equivalents includes cash on hand, deposits held at call with banks, and other short-term highly liquid investments with original maturities of three months or less.

b. Income Tax

The Association is exempt from paying Income Tax by virtue of Section 50-45 of the Income Tax Assessment Act 1997. Accordingly, tax effective accounting has not been adopted

c. Fixed Assets

Fixtures, fittings, plant and equipment are carried at cost less, where applicable, any accumulated depreciation.

Assets costing less than \$500 are expensed in the year of acquisition.

d. Depreciation.

The depreciable amount of all fixtures, fittings, plant, equipment and leasehold improvements of Men's Shed at Braeside Park are depreciated over the effective lives of the assets to the Association commencing from the time the asset is held ready for use.

The Assets residual values and effective lives are reviewed, and adjusted if appropriate, at each Statement of Financial Position.

e. Employee Entitlements

Provision is made for the Association's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee benefits have been measured at the amounts expected to be paid when the liability is settled.

Provision is made for the Association's liability for long service leave from the 5-year employment period normally accrued as industry practice.

f. Provisions

Provisions are recognised when the Association has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured. Provisions are measured at the best estimate of the amounts required to settle the obligation at the end of the reporting period.

g. Revenue

Revenue is brought to account when received and to the extent that it relates to the subsequent period it is disclosed as a liability.

Grant Income

Grant income received, other than for specific purposes, is brought to account over the period to which the grant relates.

Deferred Income

Unspent grant income received in relation to specific projects and events is not brought to account as revenue in the current year but deferred as a liability in the financial statement until spent for the purpose received.

Interest Revenue

Interest revenue is recognised using the effective interest rate method, which for floating rate financial assets is the rate inherent in the instrument.

Donations

Donation income is recognised when the entity obtains control over the funds, which is generally at the time of receipt.

All revenue is stated net of the amount of goods and services tax (GST).

h. Goods and services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the GST amount incurred is not recoverable from the Australian Taxation Office (ATO)

At the time the report or financial statements are provided, Dingley Village Neighbourhood Centre Inc. is able to pay all debts as and when they fall due and have sufficient resources to discharge all debts at the end of the current financial year'.

Annual statements give true and fair view of financial position of incorporated association

We, Simone Hardham and Suzette Dawson being members of the Board of Governance of the Dingley Village Neighbourhood Centre Inc., certify that—

The statements attached to this certificate give a true and fair view of the financial position of the Dingley Village Neighbourhood Centre Inc., during and at the end of the financial year of the association ending on 30th June 2020.

Signed:



Dated:

13/11/20

Signed:



Dated:

21/11/2020

Managers' Report

This has been the hardest annual report I have done as I reflect back on a very difficult year.

What a difference 2020 made, at last years Annual General Meeting we were eagerly watching the renovations and envisaging all the programs and services we would be running once everything was completed by the end of 2019. Carly our childcare manager was settling into her new role and the Farmers' Market whilst smaller due to relocation, was looking enviously at the at the area they would utilise when the relocated back to the front of the reserve.

The building works, did impact on Centre programs and services, navigating around a building site, a loss of visible access especially over winter contributed to reduced attendances and despite advertising, some residents thought we were closed. Planning was also difficult until we could get a true view of the new spaces and how they flowed as well as no official date for handback of the Hall & Art space to DVNC. 2019 ended up being a year of just sustaining programs and services so we eagerly looked forward to 2020 after 14 months of building works.

2020 started on the run, with groups from Harold Box Hall eager to get into the new facility and Council busily trying to get all the final touches done ready for an official opening in March. Then COVID hit and we skidded to a sudden halt with the implementation of health restriction. Many of our participants were at high risk and attendances again dwindled, as the pandemic took hold and participation dropped the decision was taken to shut down all non-essential services, this also gave us the opportunity to catch up with the constant briefings and advice, increase cleaning and sanitation services to ensure that we could provide a safe healthy environment for participants, volunteers and staff.

Childcare closed as parents withdrew their children including parents who started working from home, we continued to publish the Dingley Dossier during the pandemic as it became an important communication and engagement tool. Our Farmers Market was classified as an essential food service and continued to operate and we picked up many new stallholders from other markets that closed due to the pandemic. We also supported Make A Difference Dingley Villages' Material Aid service on Wednesdays, whose volunteers were predominately 75+, and we were able to bring in a younger group of volunteers to help out when demand for their service exploded.

Our strategic plan remained on hold whilst we tried to stay viable and without the Federal and State government support, via Job Keeper, ATO Cashflow payments and Business grants our losses would have blown out to approx. 90 thousand dollars. That our losses were \$30,678 after two years of disruption is testament to the sound financial and management practices we have in place.

Whilst reflecting that 2020 is a year of surviving, the outlook for 2021 is very promising, as one good thing from the pandemic is that we have realised the importance of our local community and the support and strength it provides to us.

For the centre to do all it does takes a team, and the Dingley Village Neighbourhood Centre has a fantastic team. From the Board and staff to our volunteers, every one of the team has a commitment to the Centre and to the Dingley Village community.

I would like to particularly thank the following, without whose support, encouragement and friendship, during this challenging year, the job of managing the Centre would have been insurmountable.



Trudy Pritchard, LEEANNE O'CONNOR, Carly O'Neill Lorraine Sayers, Angie Savelio, Marion Beales, Sue Doherty, Simone Hardham, Paul Phillips, Marion Harriden, Suzette Dawson, Melanie Goffin, Dean Morris, Thelma Paull, Lynne Burgess, Natelle Telley, Carol Widmann, Neil Blythman & Louise Haskins. Ali Street (City of Kingston) Gail McDonald (City of Kingston) Wendy Hiam (Network Manager, Community House Network Southern Region) Catherine Darcy (Network Manager, Community House Network Southern Region)

Pam Gates
Centre Manager

Education Report

Due to falling enrolments and changes to priority learner groups for government funded programs, the Board took the decision in late 2019 to wind up our pre-accredited delivery over 2020. Then COVID hit stopping all face to face adult education programs early in 2020, causing us to look at alternate ways to deliver our Literacy program in Clarinda.

Due to low levels of literacy for many of our students, poor computer skills or even access to a computer at home our options became very limited. We ended up with our Literacy teachers creating learner packs for their student which were mailed out weekly, which the students worked through and teachers contacting them to provide support. My thanks go to Pam Geary and Robyn Hill who had to quickly produce wonderful topical learner kits that students could work on at home but addressed the students low literacy levels.



We historically have low enrolment numbers at the beginning of each year and build the numbers up during Term 1 and 2. With no classes we would not be able to build enrolment numbers or to deliver even 50% of our contracted delivery hours. It became very obvious that the pre-accredited program was no longer financially viable and with the negative financial effect of COVID on all the Centre programs and services already biting, the decision was made to close the program on 30th July.

Whilst this was not a decision taken easily, the core business of the neighbourhood centre is to provide programs and services to Dingley Village. As the priority learner groups for government funded programs do not match Dingley Village demographics, post COVID we need to explore other ways of providing adult education programs to our residents.

I would like to thank the previous board members and the Southern region staff of Adult Community and Further Education for their support over the past 20 plus years.

Our recreation, leisure and arts programs will continue once COVID restrictions ease. Zumba Gold, Body & Balance, and table tennis group all had very good attendance before closure and facilitators of those groups are keen to get back in action.

Little Villagers Report



As we are all aware, this year has been one of a kind! Covid 19 has hit everyone hard but we are coping and looking forward to finishing off this year on a high!

We are now an approved Child Care Subsidy provider. This means a payment from the government is made to families to assist with the costs of child care. This has certainly increased our numbers dramatically with around 85 per cent of our families claiming CCS.

We started off the year quite well with existing families returning and new enrolments beginning. Then came March and Coronavirus which lead us to close our doors. We continued to support children and families online through the use of daily social media posts, ranging from activities to do at home, recipes, advice and wellbeing as well as weekly zoom story time sessions. At the end of May we reopened and offered childcare on Tuesday & Wednesdays with our 3 year old program restarting mid July, only to have to shut down 2 weeks later. Attendance was low, but steady as expected.

As soon as we got the go ahead, our doors were again reopened during the last week of September. At the beginning of Term 4, numbers starting rapidly increasing which supported us to offer another day of care. We continue to build up numbers with several new enrolments and enquiries coming in weekly. Majority of our days have or are almost at capacity which is fantastic. The introduction of the CCS has boosted our bookings. We will be introducing care on all days in 2021.

Our 3 year old group has really flourished. After so long without social interaction with peers, the children settled back in exceptionally well and were extremely eager to learn and play! Our program's focus on building self-confidence and social skills has seen children grow and support one another.

Occasional care has been busy with a mix of under 36 month olds and over 3 years. The children appear to enjoy the company of others and love having different friends to play with, with the larger group numbers.

I'd like to thank my staff, Lorraine, Angie and Marion, for their continuous support and working hard to adapt to the changes we were faced with this year. Another mention of thanks and appreciation to Pam and Trudy for being by my side and playing massive roles in childcare which has helped everything run smoothly.

Bring on 2021!

Carly O'Neill
Childcare Manager



Farmers' Market: DVFM



From little things, big things grow

As we head into towards our third anniversary of the Dingley Village Farmers' Market, it's fair to say the idea of a regular monthly farmers' market in Dingley Village is growing; we are seeing more and more people come along and shop for local, fresh, seasonal produce and goods.

The 2019/2020 financial year started off in the shade of a construction site, with the market located on the basketball courts, getting just enough sun and water to keep us alive. In February, we relocated to the forecourt of the neighbourhood centre and in the newly refurbished library and hall. We were all excited to put solid roots down and grow; after all the location had street exposure, plenty of shade and power. Though a lack of onsite parking for farmers and producers that *require* vehicles onsite.

A successful February market excited the community, vendors and us: we were ready to shine! COVID 19 started to impact us from March. We watched as markets of all sizes around the state started closing. Restrictions got tougher over the months which forced us to fence off the market and become 'CovidSafe'. The atmosphere we longed to create eluded us: no music, tables and chairs or activities. A 'shop and go'; 'one person per household' became the norm. DVFM dug its roots in deep and with thanks to the DVNC Board, community and vendors we were determined to weather the storm. We were labelled a 'life raft' by vendors that found themselves without a regular market. Community thanked us for providing some 'normality' through tough restrictions and times.



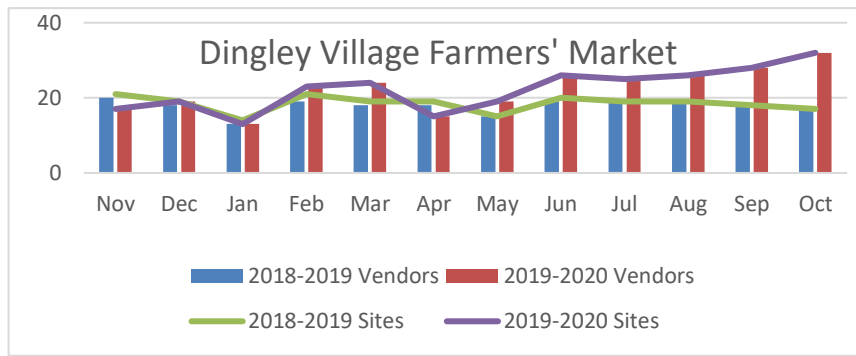
The power of Community

Since launching, the DVFM has changed in many ways and welcomed vendors from across Victoria. The market has gained a great following from Dingley Village and surrounding areas. Facebook and Instagram are steadily growing. More and more people are talking about, recommending and engaging with the market across a variety of platforms. Our perseverance and commitment to our market family allowed us to cement our way into the hearts of the community.

We do have a solid core of vendors and still have many of our original traders including: Scones; 280 Fresh Veg; Egg-ergton Free Range Eggs; Spud Sisters; Blue Bay Cheese; and Full blast Coffee. Not far behind we have Brasserie Bread; Bawden's Lane Honey; Salami Shack; Italian Chef and La Villa Salumi. A solid market core plus some incredible speciality products form our regular market family.

Covid has allowed us to meet and work with some incredible farmers and producers and though we love to have them, we do understand that some may return to previous markets that closed due to restrictions.

Below is our stall tend graph showing the markets history:



Clem and Quaint Events devised a strategic direction to help grow the market to its full potential over the last financial year, Clem and Quaint Events will continue to work with DVNC.

Outlined below shows our progression.

1. Modernise processes and digitise manual activities:

- a website and payment system.

This launched in July 2018 via the DVNC website. This process makes the booking and payment system much more black and white for all parties.

This system does work majority of the time however some vendors, both existing and new, do not always log in and book before the cut-off date.

There is still some negative feedback predominately as stalls cannot be booked more than a month in advance but in all most vendors cooperate.

2. Build the profile of the market:

- *fostering new relationships within our local community and welcoming groups to fundraise.*

Though the opportunity is there for community groups to run a sausage sizzle, many find that other fundraising options are more worthwhile to their group. We have welcomed Mindful Makings, Dingley Kinder and Dingley Lions throughout the financial year as well as Boomerang Bags. The DVFM will always welcome community groups to fundraise at the market should the request be made.

- *strengthening existing relationships with vendors and key stakeholders such as City of Kingston and local politicians.*

DVFM has welcomed politicians including local councillor Steve Staikos, whom shares and visits our market as a guest and councillor. City of Kingston Events team will have us included on the Tinsel trail in 2020 in a CovidSafe way.

We had looked forward to the launch of the new library in March 2020 however due to COVID this was unable to take place. We did work with the library in February 2020 which saw the library open for tours on market day. We look forward to working with the library team moving forward, once restrictions allow.

Clem & Quaint Events has requested City of Kingston share the market within their networks and across social media platforms with little luck.

We have welcomed members of the Moorabbin and Cheltenham Police and worked with them to ensure that our market is CovidSafe.

We also welcome community groups and individuals the opportunity to busk each market. We had put a pause on this activity throughout the COVID restrictions but look forward to



Local Police regularly attend to ensure we have a CovidSafe market.

welcoming back buskers when restrictions ease.

- *Clem & Quaint Events will encourage new and exciting vendors to the market as well as build up the reputation of the market throughout the Dingley Village and surrounding communities.*

Advertising across social media as well as posters and signs throughout DV and surrounding areas as per direction of DVNC. The Dingley Village Farmers' Market Facebook Page has reached a phenomenal 2375 likes and 1131 Instagram followers.

3. Enhance the sustainability and longevity of the market through:

- *cost management; ensuring operating expenses were less than income generated. This is a 2 year goal as set out by VMFA.*

With relocation; reduced fees and Covid, we did make a loss for the 2019/2020 financial year. However, we are on track for a surplus for the next financial. Now that we are in our forever home, proven resilient and maintained our market throughout the pandemic, our profile has grown among farmers and producers as well as the community. We have seen a steady growth in foot traffic despite the restrictions and limits throughout covid which in turn makes for happy vendors that want to attend.

Once market has recovered from COVID and we move from subsidized fees we will be much more viable.

A final word

What a rollercoaster year it has been: new location and a global pandemic that had the potential to sink us. Instead, we were the 'life raft' to many.

I'm honoured to be the Market Manager at Dingley Village Farmers' Market.

Perhaps this past 12 months, more importantly 2020 have been a blessing? We have seen the market grow in both stall holders and foot traffic showing that there is a need for a monthly farmers' market and the community do appreciate it for what it offers- fresh, seasonal, fruit, veg and produce.

Our determination, perseverance and commitment to our market family and community have put us in a great position to continue to grow and flourish.

The Covid 19 storm clouds linger over us; restrictions are still in place, yet we continue to welcome new faces as well as wave goodbye to some that return previous markets.

I will continue to listen to the wants and needs of the community, to grow the DVFM into one of 'the places to be' on the third Saturday of the month - that is my goal.

Amy Hasse

Amy Hasse

Clem and Quaint Events



The Dingley Dossier

The Dingley Dossier seeks to create a newspaper which offers readers a fair, informed and balanced view and will give preference to news and events in the local area that are of general interest and of ongoing benefit of the community.



- The Dingley Dossier will focus on positive news, which seeks to build community capacity and social capital.
- The Dingley Dossier will assist local non-profit organisation and community groups to grow and develop through profiling their work and activities.
- The Dingley Dossier seeks to support the local community in their understanding of local issues and where possible assist them to seek action from relevant local and state governments and relevant organisations.

One of the most important functions of the Dingley Dossier is to inform the community.

We continued publishing articles about local issues, health and wellbeing, support services in addition to regular articles from local groups. With the impact of COVID-19 in early 2020, resulting in restriction on moving about and stay and work from home in place, local information became vital to the community. The focus of the Dingley Dossier was to:

- Provide up to date government & health information
- Provide information on support available
- Promote positive actions and events
- Highlight hidden effects
- Counteract misinformation
- Protect community from those exploiting people's fears
- Promote community working together



COVID impacted heavily on our local businesses, with some closing, others moving into survival mode and a few experiencing increased demand. The effect was that some advertisers had to cut costs and suspend their advertising, whilst this has had a short term financial impact, long term the viability of the Dingley Dossier is good.

In 2019 we included residential areas in Keysborough South along Springvale Road into the Dingley Dossier distribution and dropped Springvale South. Data showed that residents from this area were accessing services and schools in Dingley Village as well as a good customer base for many of our advertisers.

We are planning changes to the Dingley Dossier for 2021, and will be seeking community input and feedback, so stay tuned

The Dingley Dossier would all not be possible without the support of our advertisers and our printing and graphics design team, thank you for your ongoing support.

To Paul Phillips and Carol Widmann, my grammar and punctuation police, who proof read the Dossier prior to printing, thank you. Despite Spell & Grammar check nothing can replace a fresh pair of eyes to ensure that the quality of the Dingley Dossier is kept high.

**Minutes of Dingley Village Neighbourhood Centre
Annual General Meeting
Held August 27th, 2019 @ 8am**

1. Welcome – President Marion Harriden welcomed everyone.
2. Present – Trudy Pritchard (DVNC), Marion Harriden (DVNC), Ken Brown (member and DV Men’s Shed), Pam Gates (DVNC-staff), Thelma Paull (member), Alan Finn (member), Paul Phillips (member), Ali Street (CoK), Leeanne O’Connor (MADDV), Amy Hasse (Market Manager), Lynne Burgess (member & Lions Club), Sue Doherty member & (Dingley Tennis Club), Carly O’Neill (DVNC- Little Villagers), Tony Coyle (member & DV Men’s Shed), Jack Sunter (member & NHW Dingley and Kingston), Simone Hardham (member)
3. Apologies –
Members: Dean Morris, Lorraine Waters, Robert Doherty, Natelle Telley, Suzette Dawson, Brett Dawson, Erina Officer.
Valerie MacGregor (ACFE), Martin Pakula MP Keysborough, Mark Dreyfus MP Isaacs, Chelsea Heights Community Centre,
4. Confirmation of minutes of AGM held August 28th 2018 – moved Alan Finn, seconded Leeanne O’Connor
5. Reports – Chairperson Marion thanked the Board and Staff for their support during the year. As she steps down from the President’s position Marion spoke about the new Centre development and how it had been a long process from idea to actually starting the works. She thanked the Council for their involvement and commitment to the project.
6. Pam Gates presented the Treasurer’s report. We finished the year with a small surplus. Pam expressed her thanks to Erina Officer as Treasurer who has resigned as she is shifting away from Dingley. The current Auditor will continue. The report was accepted – moved Pam Gates, seconded Trudy Pritchard.
7. Pam Gates presented the Manager’s Report and said that the new development was going to provide new opportunities and programs for the Centre. She thanked Margaret Dolphin for her services since 1994 and welcomed Carly O’Neill into her new position as Childcare Manager. She outlined the range of programs the Centre was running as well as the support we are able to provide for other community groups. Pam also thanked Amy Hesse for the work she has carried out as the Farmers’ Market Manager.
8. The Annual Report was accepted – moved Sue Doherty, seconded Ken Brown.
9. Election of members of the Board of Governance
Ali Street took the Chair and declared all positions vacant and undertook the election process for the Board

Those elected were:

President – Simone Hardham
Immediate Past President – Marion Harriden
Vice President- To be filled

Secretary - Paul Phillips

Treasurer – Suzette Dawson

General: Dean Morris, Thelma Paull, Lynne Burgess, Natelle Telley, Brett Dawson,
Andrew Holmes and Melanie Goffin

10. A presentation was made to Marion Harriden and the Board expressed thanks on behalf of the whole community for the excellent work she has carried out since 1979 on the Committee and as President since 1994.
11. Simone Hardham spoke about her new role and her plans for the future of the Centre. She thanked Marion for all her past contributions.

The meeting closed at 8.45am.